

Interaction Design—HW 10

November 1, 2021

1. Norman suggests testing with a pair of people rather than a single person. Discuss pros and cons of this approach.

2. *In theory, there's no difference between theory and practice.*
In practice, there is. (unknown)

Give an example of this that you've seen or experienced.

3. *Hofstadter's Law: It always takes longer than you expect, even when you take into account Hofstadter's Law.* (Douglas Hofstadter, *Gödel, Escher, Bach*)

Give an example of this that you've seen or experienced.
